



THALES
Building a future we can all trust

Getting started with ALCEA Lite

Access Guide

<https://alcea.info.thalesgroup.com/en/>

www.thalesgroup.com



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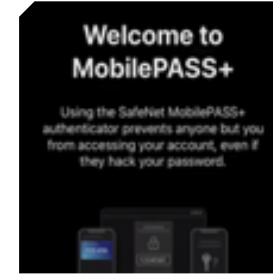


Contacts

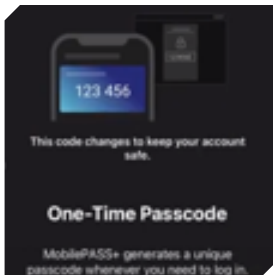
MobilePass+ Enrollment Process



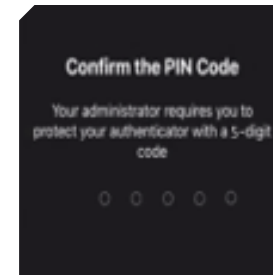
> Install the MobilePass+ Application from the AppStore or Google Play Store



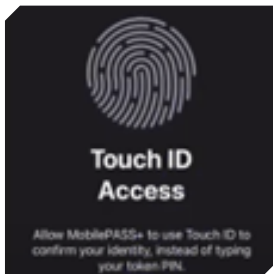
> Open the App



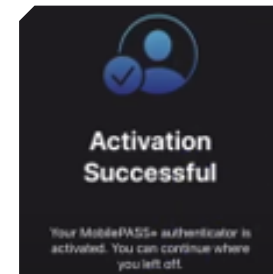
> Create a PIN Code



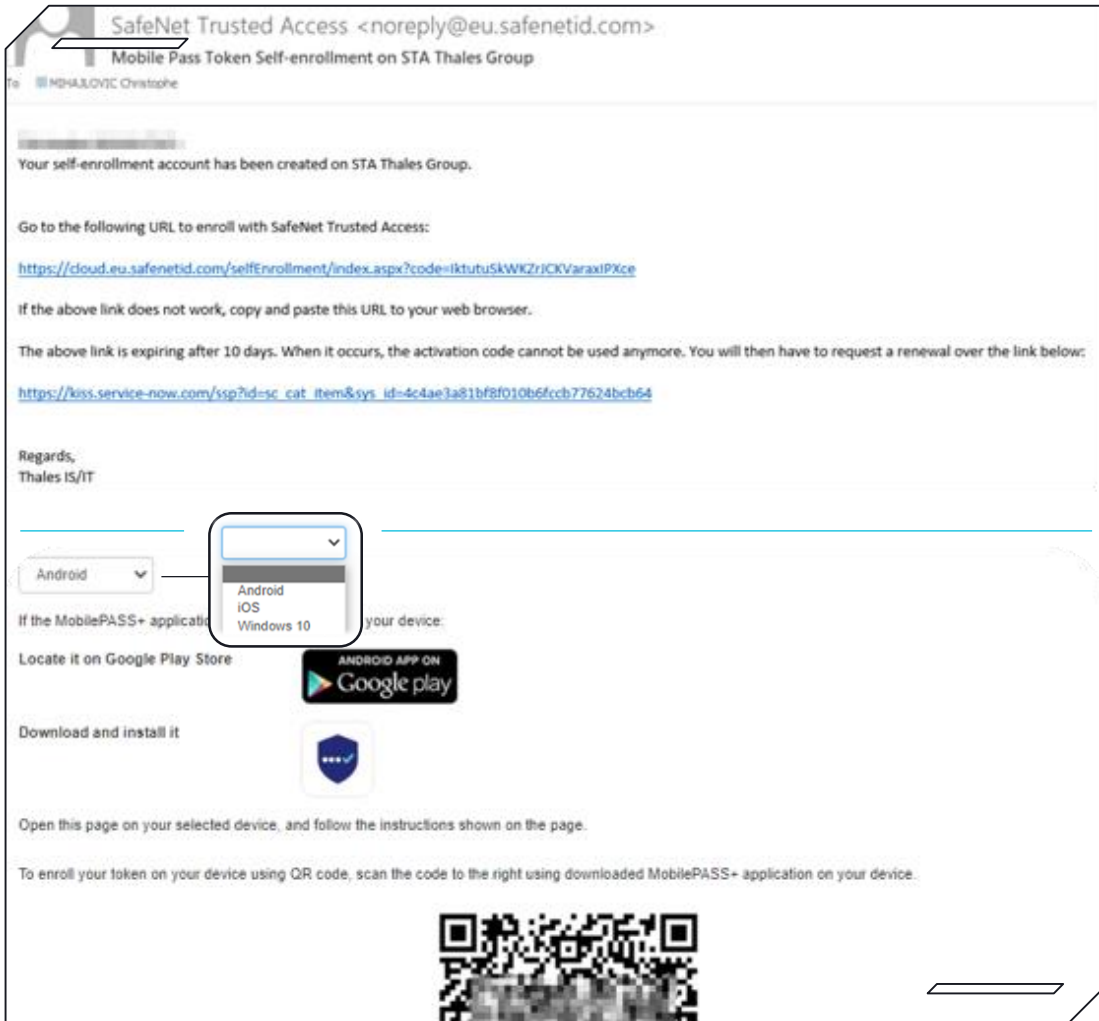
> Confirm the PIN



> You can also configure the Biometric Authentication



> You are ready to create your token



MobilePass+ Enrollment Process

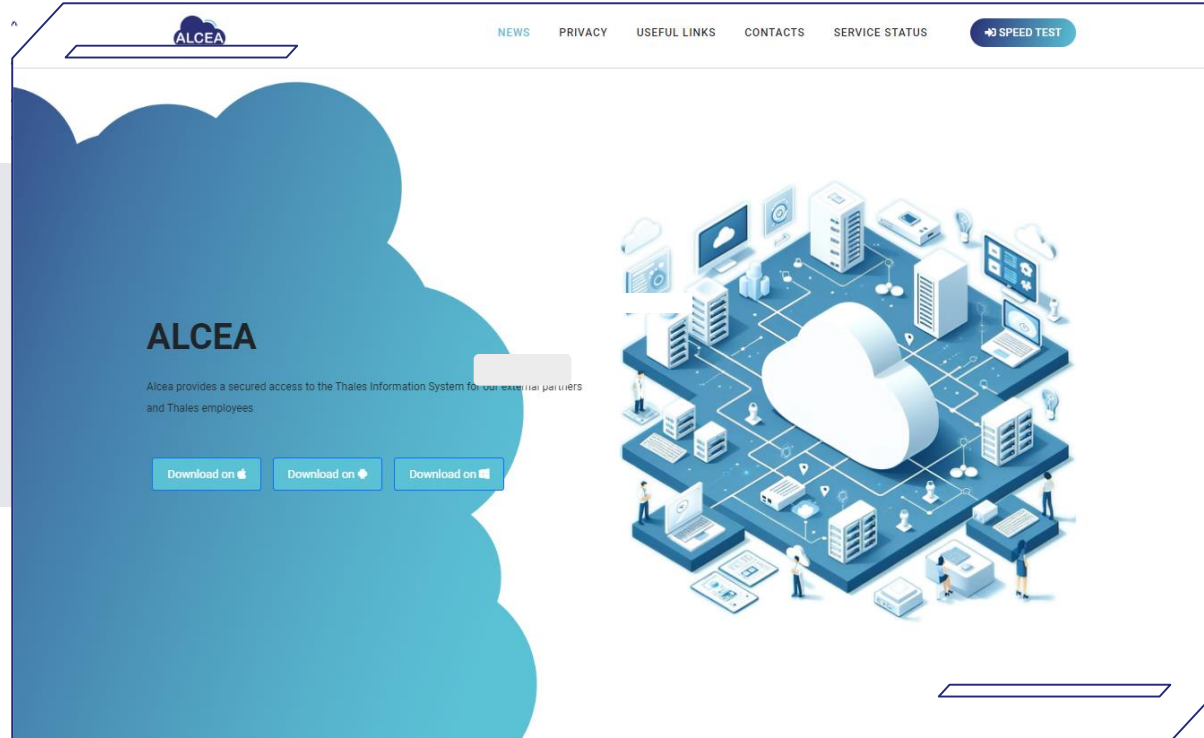
> Look for your Self-Enrollment mail

> Click on the first link

> Select your Mobile's Operative System

> Scan the QR Code

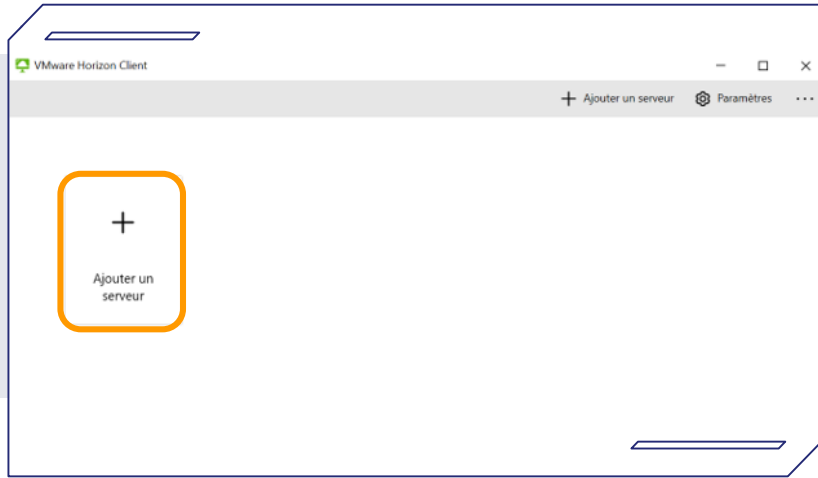
Connection to the service



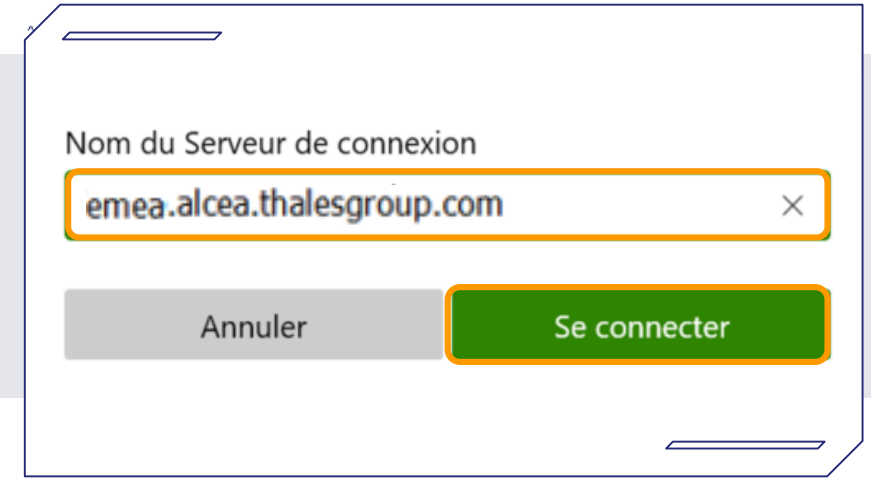
> Install the VMWare Horizon Client **for Windows, MacOS or Linux depending on your workstation**

You can find the download link at <https://alcea.info.thalesgroup.com/en/>

Connection to the service

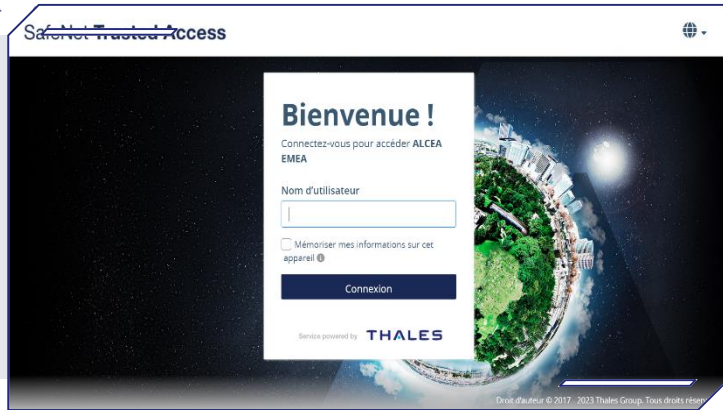


- > Open the VMWare Horizon Client
- > Click on « Add server » (double click)



- > Enter the name of the Connection Server: **emea.alcea.thalesgroup.com** (first time only)
- > Click on « Connect »

Connection to the service



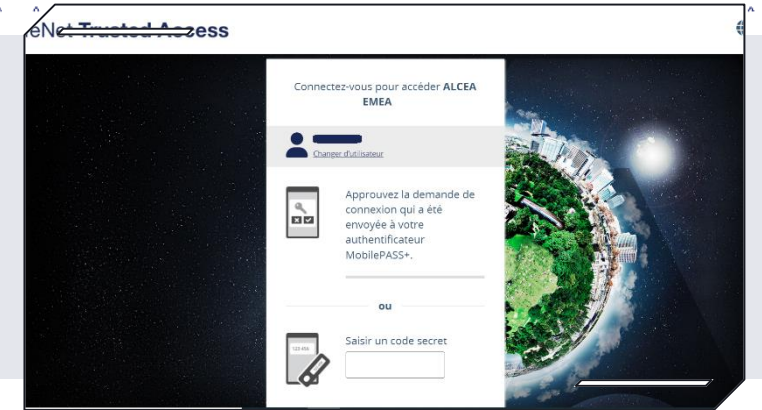
- > Fill in your T-TGI or S-TGI
- > Click on Connect



- > Choose either to have a Push Notification sent to your mobile device

or

- > Enter a Passcode

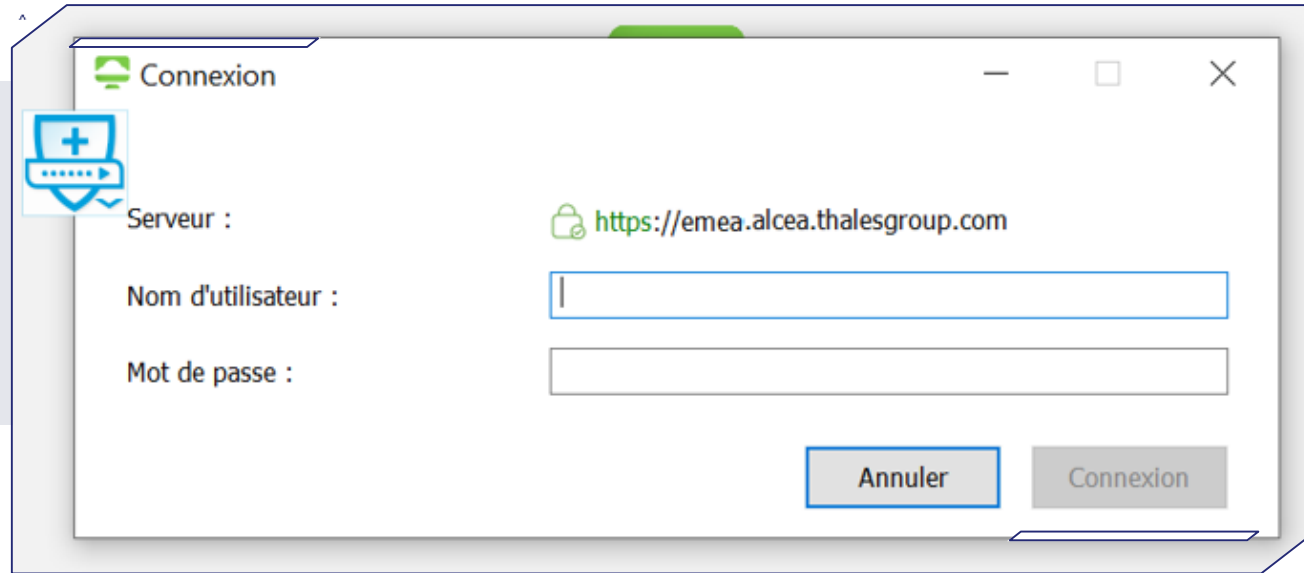


- > Approve the request on your mobile

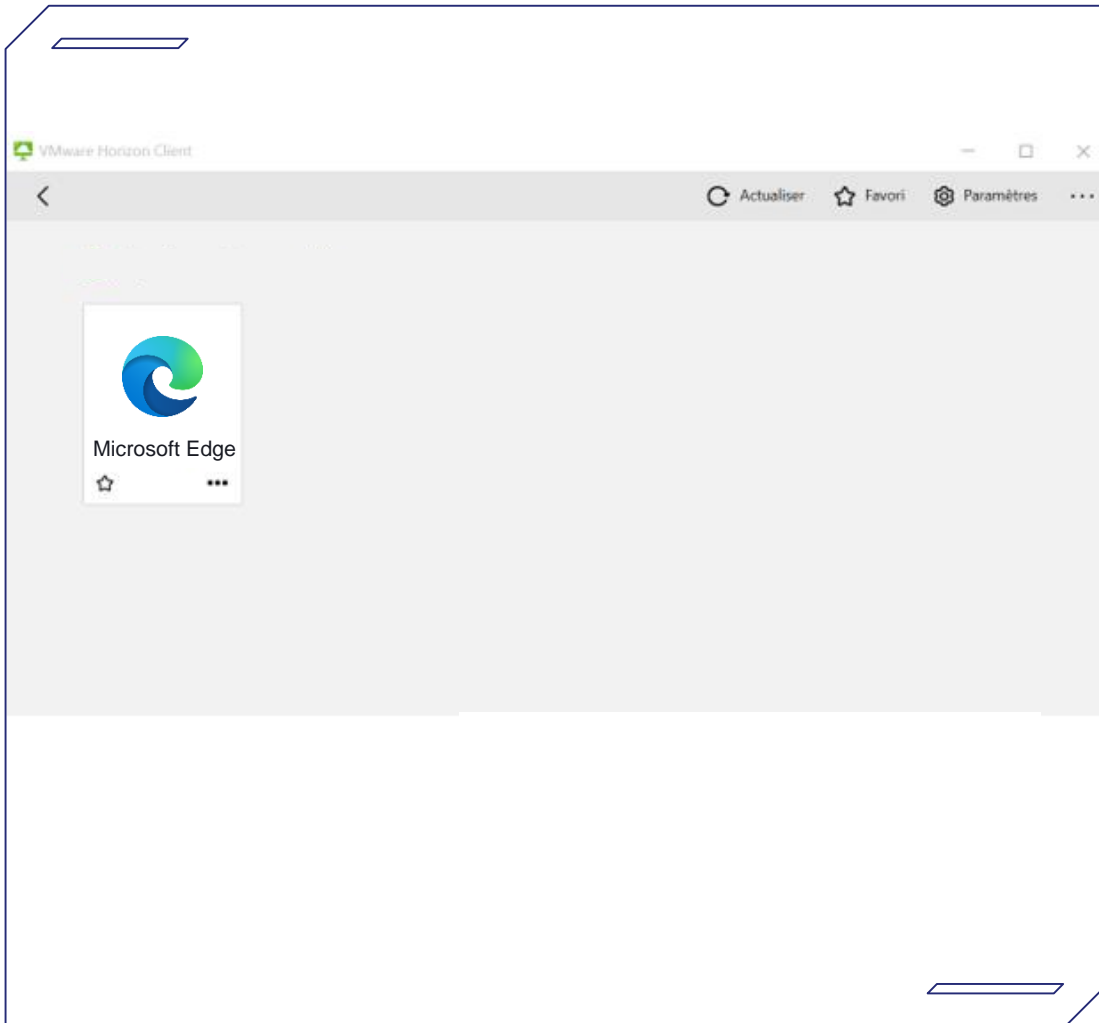
or

- > Enter the 8 digit password provided by the App

Connection to the service



- > **Fill in your DOMAIN \T-TGI or S-TGI**
The domain is indicated in your access mail
- > **Enter your Windows Password for the domain**



> Double-click on the desired Application

Contacts

> For support on the ALCEA service, please contact the Thales Service Desk :

By phone +33(0)4 75 79 72 60

Or through the Self Service Portal on <https://kiss.service-now.com/>

> For any question about the ALCEA service, please contact

alcea.service@thalesgroup.com

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