

THALES



Requesting an application for an ALCEAv2 VM

<https://alcea.info.thalesgroup.com/en/>




Prerequisites

- ➔ Having an access to the correct Entity regarding the application (Operational Affectation)
- ➔ Possessing an Office or Technical ALCEA VM on this correct entity

Reach for an application

On KISS Service Now, select your entity, then select « Softwares, workbenches ans Applications ». Puis sélectionner l'article « Reach an application or a service ».


Select your needs and tick the « This application will be installed in Alcea VM » box

 **Reach an application or service (except SAP, ERP, OAR, OCM, Magnitude, Extended Enterprise)** Access management to an application referenced in TOP or service


Information about the network

* Kind of network

Intranet-SIDR Secure

* Application name 

Joker character is *.
The applications that can be selected in the Application Name field are the ones that your entity is listed as a user in the repository.

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* Action required

Get access to the application

Modify access to the application

Remove access to the application

The application will be installed in Alcea VM

Installing an application on the ALCEA VM

On KISS Service Now, select your entity, then select « Softwares, workbenches ans Applications ». Puis sélectionner l'article « Install / Uninstall an application ».

Select your needs and choose « yes » at the question « This application will be installed in Alcea VM ?»

Notice: we can only install the desktop in Kit (bureautique en Kit) kind of applications. The IMM are not supported.

Information about the network


* Kind of network
 Intranet-SIDR Secure


* Action demandée
 Installer un logiciel
 Désinstaller un logiciel

* Type de poste
 -- None --
 Windows
 Linux

* OS du poste

Pour vérifier votre sélection :

Si vous êtes sur un poste Windows 7 vous avez cette image : 

Si vous êtes sur un poste Windows 10 vous avez cette image : 

SWIT (Windows 7)
 Windows 10
 SWIT R2 (réservé TDMSFR ou TAVSFR528)

* L'application sera installée sur la VM Alcea?

Yes

Nom ou ITN du logiciel

Tapez * devant le logiciel recherché.
Vous pouvez vérifier dans le [référentiel](#) si le logiciel est bien accessible à votre entité - Cliquer sur le i à côté du nom du logiciel pour toutes informations supplémentaires.

Pour les logiciels sur postes Windows 10, veuillez consulter la [procédure d'accès au Centre Logiciel \(Thales Store\)](#)

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- **My application is not referenced in the proposed list. What should I do ?**

You must issue an application referencing request using the article : - « Referencing an application or a service » inside the section « Softwares, workbenches ans Applications ».

- **My installation request for a referenced application in my ALCEA VM has been rejected. How so?**

Some applications are too complex to install on an ALCEA VM, don't possess the required licences or are just not compatibles. The installation cannot be fulfilled.

- **The application is in Kit with a correct ITN but I cannot find it inside the list?**

Or

- **The application is referenced but a bit specific, how can I install it?**

You can send a mail to alcea.delivery@thal.esgroup.com with this form filled :

Name of the App :

ITN of the App :

To find the ITN : https://portfolio.corp.thal.es/logical_services

TGI/SGI :

Domain :

Entity :

- **I have a Dev or Project VM. How should I do my application request?**

A Dev or project specific VM works as a Thales desktop (linked to the software center). You possess an inventory number linked to the VM that you must enter in Kiss as you make your applicative requests. Do not tick the « ALCEA » options in that case.

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